



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbyp@hotmail.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 56/2023

In the matter of:

MeenakshiComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 13th April, 2023
Date of Order: 18th April, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Ms. Meenakshi against BYPL-KKD.
2. The brief facts of the case giving rise to this grievance are that Ms. Meenakshi, applied for new electricity connection vide request no. 8006047429 at premises no. 459-B/7, GF, Dalhai Mohalla, Bhola Nath Nagar, Shahdara, Delhi-110032 but respondent rejected her application for new connection on the pretext that due to site still under construction

Attested True Copy *[Signature]* under construction no wiring no kitchen only hall.

Secretary
CGRF (BYPL)

[Signature] 1 of 3

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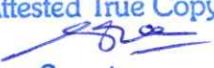
3. OP in its reply briefly stated that the complainant is seeking new electricity connection at ground floor of suit property bearing no. 459-B/7, Dalhai Mohalla, Bhola Nath Nagar, Shahdara, Delhi. On 28.10.2022, the respondent received a complaint of Ms. Ganga Devi in regard not to grant any connection without her permission and she also submits property documents in support of her connections.

The complainant applied for new connection vide request no. 8006047429, but the application for new connection was rejected due to Dispute for applied address, no internal wiring present at the time of visit, same site energy dues and premises still under construction.

4. During the arguments, both the parties were directed to conduct a joint visit and submit its report. The joint visit report dated 06.04.2023 submitted by OP states as under:-

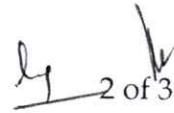
- a) Dispute on same site.
- b) Dispute raised on dated 28.10.2022 by Ganga Devi w/o Somnath.
- c) Applied property sold to Meenakshi Devi on 01.11.2022 by Ganga Devi w/o Somnath and Somnath was witness.
- d) At present Somnath not available on site.
- e) CA no. 100756534 and 100761283 as per sequence and pole dues are on different building so dues have no link with the complainant.
- f) Wiring and construction complete at site.

5. The case was finally heard on 13.04.2023, when OP submitted that in view of the site visit report they withdraw their objections and are ready to release the new connection to the complainant.

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Secretary
CGRF (BYPL)






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6. In view of the above, we are of considered opinion that the objections raised by OP for not releasing the new connection of the complainant stands fulfilled as per their own site visit report. Therefore, the new connection to the complainant may be released within stipulated time period.

ORDER

The complaint is allowed. The respondent is directed to release the new connection to the complainant.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(P K SINGH)
CHAIRMAN


(S.R. KHAN)
MEMBER-TECH


(P.K.AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

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CGRF (BYPL)